



**CAYUSE**  
COMMERCIAL SERVICES

# SERVICE DESK & IT OPERATIONS CENTER



## OUR IT SOLUTION ALIGNS WITH YOUR BUSINESS OBJECTIVES



**Reduce fixed IT costs and lower overall spend**



**Improve response times and ticket resolution with experienced tier-based support**



**Offload management of service desk personnel**



**Monitor performance and usability in tandem with adjustable service levels**



**Avoid expensive upgrades in systems and hardware**

## BENEFITS FOR YOUR BUSINESS

**Scalability**

**Reduced overhead**

**Access to latest updates**

**Demand-based pricing**

**Savings on IT budget**

**Ongoing resources**

**CONTACT US >**

## WHY CAYUSE

- Access: Remote IT that spans 24/7/365 and offers tiered service levels
- Tenure: Years of IT knowledge, experience, and resources
- Service: We exceed industry standards in metrics like call handling and ticket closure rate

## ABOUT US

Cayuse is a 100% Native American-owned company based in Pendleton, Oregon.

As a certified Minority Business Enterprise (MBE), we offer companies the opportunity to support Native Americans and Native Hawaiians while receiving world-class business and IT services at a competitive price.

*"Working with the Cayuse techs, they have been knowledgeable, informative, responsive, and very helpful. Their experience in applying technical knowledge to practical applications has been top rate."*

*-Gordie Kruck, General Manager, Kapalua Bay Villas*



Steve Bankhead  
Sr. Managing Director



steve.bankhead@cayusecs.com



512.663.1721