



cayusecommercialservices.com 72632 Coyote Rd. Pendleton, OR 97801 | 541.278.8200

# **END-USER SERVICES**

## **DRIVING BUSINESS PERFORMANCE**



First-line IT support that quickly resolves common end-user issues



Technical management to escalate incidents appropriately within tiers



Remote and onsite support for your customers and workforce



Performance and trend tracking to improve and evolve service quality



Tasks automated and shifted to lowercost channels for efficiency

### **BENEFITS FOR YOUR BUSINESS**

Enhanced security
Improved customer experience
Minimized operational downtime
Renewed focus for internal teams

## **CONTACT US**



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#### **WHY CAYUSE**

Our End-User Services are built to empower your workforce, reduce downtime, and elevate the user experience. Our reliable, responsive support and intelligent automation help businesses operate more productively, adapt with confidence, and drive optimal outcomes.



- Service Desk (Tier 1-2)
- Help Desk (Client Facing)
- Deskside Support (Remote/Onsite)
- Call Center
- Al/Automation
- Data Reporting & Analytics

We support your employees and your customers by delivering the expertise and infrastructure to keep your organization moving forward.

### **ABOUT US**

Cayuse is a 100% Native American-owned company based in Pendleton, Oregon.



As a certified Minority Business Enterprise (MBE), we offer companies the opportunity to support Native Americans and Native Hawaiians while receiving world-class business and IT services at a competitive price.

